promisep◆int™

LEARNER WEB PORTAL SYSTEM REQUIREMENTS

Minimum System Requirements	
Windows Workstations	
Memory (RAM)	1 GB
Processor	1GHz
Available hard disk space	1.5 GB
• Monitor Resolution: at least 1024 X 768 pixels	
• Audio: sound provided through speakers or headphones	
• Keyboard and Mouse	
Apple (MAC OS)	
Memory (RAM)	2 GB
Processor	1GHz
Available hard disk space	1.5 GB
• Monitor Resolution: at least 1024 X 768 pixels	
• Audio: sound provided through speakers or headphones	
• Keyboard and Mouse	

Recommended System Requirements	
Windows 7	
Memory (RAM)	4 GB
Processor	2.4GHz
Available hard disk space	2 GB
• Monitor Resolution: at least 1024 X 768 pixels	
• Audio: sound provided through speakers or headphones	
• Keyboard and Mouse	
Apple (MAC OS 10.7 or newer)	
Memory (RAM)	4 GB
Processor	2.5GHz
Available hard disk space	2 GB
• Monitor Resolution: at least 1280 X 800 pixels	
• Audio: sound provided through speakers or headphones	
• Keyboard and Mouse	

Compatible Web Browsers
Internet Explorer - Versions 9, 10 and 11 (Windows XP, Vista, Windows 7 and Windows 8)
FireFox - Version 9.0 and higher (Windows XP, Vista, Windows 7, Windows 8 and Mac OS X)
Chrome – Latest version (Windows XP, Vista, Windows 7 and Windows 8)

Additional System Requirements and Web Browser Settings	
Cookies Enabled	Session cookies must be allowed for session management
Popup Blocking	Must be disabled
JavaScript	JavaScript must be enabled

The following need to be trusted sites
- http://www.promisepoint.com, IP Address: 206.127.172.133
- http://courses.promisepoint.com, IP Address: 206.127.172.133
- http://www2.promisepoint.com, IP Address: 206.127.172.133
- http://learning.promisepoint.com, IP Address: 206.127.172.133
- https://thebreakawaygroup.zendesk.com, IP Address: 192.161.156.1
- https://promisepoint.brickftp.com, IP Address: 54.209.222.205
- https://www5.promisepoint.com, IP Address: 206.127.172.135
- https://learning5.promisepoint.com, IP Address: 206.127.172.135
- https://courses5.promisepoint.com, IP Address: 206.127.172.135
- 206.127.172.136
- 206.127.172.137
- 206.127.172.138
- 206.127.172.139
- 206.127.172.140
- 206.127.172.141
- 206.127.172.142

- Adobe Flash Player 8 or above and Adobe Acrobat Reader 6.0 or above
- The latest version of both is available for free at www.adobe.com/downloads

- Increasing the size of your web browser's cache to 50MB may result in performance gains.

Connection Speeds

- An active internet connection is required at all times.
- For reasonable access, download speeds faster than 500 Kbps are needed.
- Bandwidth utilization approaching 35% may cause latency issues and a poor user experience.
- Bandwidth should be 240 Kb/s per concurrent user and the roundtrip time should be less than 150ms, average.
- Broadband connection, T1/Cable/DSL or greater.

Web filtering: whitelist the following URLs and IPs
(firewalls, web filters, proxy servers, IPS, port configurations)s

- Workstations will need access to the following URLs:
- http://www.promisepoint.com, IP Address: 206.127.172.133
- http://courses.promisepoint.com, IP Address: 206.127.172.133
- http://www2.promisepoint.com, IP Address: 206.127.172.133
- http://learning.promisepoint.com, IP Address: 206.127.172.133
- https://thebreakawaygroup.zendesk.com, IP Address: 192.161.156.1
- https://promisepoint.brickftp.com, IP Address: 54.209.222.205
- https://www5.promisepoint.com, IP Address: 206.127.172.135
- https://learning5.promisepoint.com, IP Address: 206.127.172.135
- https://courses5.promisepoint.com, IP Address: 206.127.172.135
- 206.127.172.135
- 206.127.172.136
- 206.127.172.137
- 206.127.172.138
- 206.127.172.139
- 206.127.172.140
- 206.127.172.141
- 206.127.172.142

Email Whitelisting: whitelist the following Domains and IPs

- The email server will need to whitelist the following domains:
- Thebreakawaygroup.com, IP Address: 206.127.172.133